

Bureau of Health Care Quality & Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVS4009AGC	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/16/2009
NAME OF PROVIDER OR SUPPLIER HOME OF FAITH AND HAPPINESS		STREET ADDRESS, CITY, STATE, ZIP CODE 6418 SPRING MEADOW DRIVE LAS VEGAS, NV 89103		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Y 000	<p>Initial Comments</p> <p>This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted at your facility on June 16, 2006. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division.</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.</p> <p>The facility is licensed for six (6) Residential Facility for Group beds for elderly and disabled persons and/or persons with mental illness. The census at the time of the survey was three (3) residents. One (1) resident file was reviewed and one (1) employee file was reviewed.</p> <p>As a result of the survey, the facility will receive a grade of "D".</p> <p>There were no complaints investigated.</p> <p>The following deficiencies were identified.</p>	Y 000		
Y 050 SS=C	<p>449.194(1) Administrator's Responsibilities-Oversight</p> <p>NAC 449.194 The administrator of a residential facility shall: 1. Provide oversight and direction for the members of the staff of the facility as necessary to ensure that residents receive needed services and protective supervision and that the facility is in compliance with the requirements of NAC</p>	Y 050		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 050	Continued From page 1 449.156 to 449.2766, inclusive, and chapter 449 of NRS. This Regulation is not met as evidenced by: Based on record review, observation and interview on 6/16/09, the administrator failed to keep the records of the facility complete and accurate. Severity: 1 Scope: 3	Y 050			
Y 070 SS=F	449.196(1)(f) Qualifications of Caregiver-8 hours training NAC 449.196 1. A caregiver of a residential facility must: (f) Receive annually not less than 8 hours of training related to providing for the needs of the residents of a residential facility. This Regulation is not met as evidenced by: Based on record review on 6/16/09, the facility failed to ensure that 3 of 3 caregivers received eight hours of annual training (Employee #1, #2 and #3). This was a repeat deficiency of the 8/29/09 State Licensure survey. Severity: 2 Scope: 3	Y 070			

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Y 072	Continued From page 2	Y 072			
Y 072 SS=D	<p>449.196(3) Qualications of Caregiver-Med re-training</p> <p>NAC 449.196</p> <p>3. If a caregiver assists a resident of a residential facility in the administration of any medication, including, without limitation, an over-the-counter medication or dietary supplement, the caregiver must:</p> <p>(a) Receive, in addition to the training required pursuant to NRS 449.037, at least 3 hours of training in the management of medication. The caregiver must receive the training at least every 3 years and provide the residential facility with satisfactory evidence of the content of the training and his attendance at the training; and</p> <p>(b) At least every 3 years, pass an examination relating to the management of medication approved by the Bureau.</p> <p>This Regulation is not met as evidenced by: Based on record review on 6/16/09, the facility failed to ensure that 1 of 3 caregivers had completed the required three hour medication management refresher training every three years (Employee #2). The most recent medication management training on file for Employee #2 was dated 2/19/05.</p> <p>Severity: 2 Scope: 1</p>	Y 072			
Y 088 SS=C	<p>4493199(4) Staffing Schedule</p> <p>NAC 449.199</p>	Y 088			

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Y 088	Continued From page 3 4. The administrator of a residential facility shall maintain monthly a written schedule that includes the number and type of members of the staff of the facility assigned for each shift. The schedule must be amended if any changes are made to the schedule. The schedule must be retained for at least 6 months after the schedule expires. This Regulation is not met as evidenced by: Based on record review and interview on 6/16/09, the administrator failed to maintain a monthly staffing schedule that needs to be retained for at least six months. Severity: 1 Scope: 3	Y 088		
Y 100 SS=E	449.200(1)(a) Personnel File - Employee Info NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (a) The name, address, telephone number and social security number of the employee. This Regulation is not met as evidenced by: Based on record review and interview, the facility failed to ensure a separate personnel file was kept for 2 of 3 employees. Severity: 2 Scope: 2	Y 100		
Y 103 SS=F	449.200(1)(d) Personnel File - NAC 441A	Y 103		

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Y 103	Continued From page 4 NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee. This Regulation is not met as evidenced by: Based on record review on 6/15/09, the facility failed to ensure 3 of 3 caregivers complied with NAC 441A.375 regarding tuberculosis testing (Employee #1,#2 & #3) for the protection of all residents. Severity: 2 Scope: 3	Y 103		
Y 105 SS=F	449.200(1)(f) Personnel File - Background Check NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive. This Regulation is not met as evidenced by: Based on record review on 6/16/09, the facility failed to ensure 3 of 3 caregivers met background check requirements (Employee #1, #2 and #3). Severity: 2 Scope: 3	Y 105		

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Y 106	Continued From page 5	Y 106		
Y 106 SS=E	<p>449.200(2)(a) Personnel File - 1st aid & CPR</p> <p>NAC 449.200</p> <p>2. The personnel file for a caregiver of a residential facility must include, in addition to the information required pursuant to subsection 1, (a) A certificate stating that the caregiver is currently certified to perform first aid and cardiopulmonary resuscitation.</p> <p>This Regulation is not met as evidenced by: Based on interview and record review on 6/16/09, the facility failed to ensure the 2 of 3 employees had completed training in first aid and cardiopulmonary resuscitation.</p> <p>Employee #1 had no documented evidence of completion of first aid and (CPR) cardiopulmonary resuscitation.</p> <p>Employee #2's current first aid and CPR certificate was expired.</p> <p>Severity: 2 Scope: 2</p>	Y 106		
Y 272 SS=C	<p>449.2175(3) Service of Food - Menus</p> <p>NAC 449.2175</p> <p>3. Menus must be in writing, planned a week in advance, dated, posted and kept on file for 90 days.</p> <p>This Regulation is not met as evidenced by:</p>	Y 272		

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Y 272	Continued From page 6 Based on observation and interview on 6/16/09, the facility failed to ensure a planned, dated and posted menu was utilized. Severity: 1 Scope: 3	Y 272		
Y 273 SS=E	449.2175(4) Service of Food - Special Diets NAC 449.2175 4. A resident who has been placed on a special diet by a physician or dietitian must be provided a meal that complies with the diet. The administrator of the facility shall ensure that records of any modification to the menu to accommodate for special diets prescribed by a physician or dietitian are kept on file for at least 90 days. This Regulation is not met as evidenced by: Based on observation and interview on 6/16/09, the facility failed to provide a diabetic diet to 2 of 3 residents ordered a special diet (Resident #2 & #3). Severity: 2 Scope: 2	Y 273		
Y 434 SS=F	449.229(3) Emergency Drills NAC 449.229 3. A drill for evacuation must be performed monthly on an irregular schedule, and a written record of each drill must be kept on file at the facility for not less than 12 months after the drill.	Y 434		

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Y 434	Continued From page 7 This Regulation is not met as evidenced by: Based on record review on 6/16/09, the facility did not ensure that monthly evacuation drills were conducted on an irregular schedule for the past 18 of 18 months (January 1 2008 thru June 16, 2009). Severity: 2 Scope: 3	Y 434		
Y 444 SS=F	449.229(9) Smoke Detectors NAC 449.229 9. Smoke detectors must be maintained in proper operating conditions at all times and must be tested monthly. The results of the tests pursuant to this subsection must be recorded and maintained at the facility. This Regulation is not met as evidenced by: Based on record review on 6/16/09, the facility did not ensure smoke detectors were tested 18 out of the past 18 months (January 2008 thru June 16, 2009). There ws no documented evidence of smoke detector checks conducted at the facility. This was a repeat deficiency from the 7/11/07 & 8/29/08 State Licensure survey. Severity: 2 Scope: 3	Y 444		
Y 876 SS=C	449.2742(4) NRS 449.037 NAC 449.2742 4. Except as otherwise provided in this subsection, a caregiver shall assist in the	Y 876		

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Y 876	Continued From page 8 administration of medication to a resident if the resident needs the caregiver's assistance. A caregiver may assist the ultimate user of controlled substances or dangerous drugs only if the conditions prescribed in subsection 6 of NRS 449.037 are met. This Regulation is not met as evidenced by: Based on record review on 6/16/09, the facility failed to ensure that an ultimate user agreement was obtained for 3 of 3 residents. Severity: 1 Scope: 3	Y 876			
Y 896 SS=C	449.2744(1)(b)(2) Medication / MAR NAC 449.2744 1. The administrator of a residential facility that provides assistance to residents in the administration of medication shall maintain: (b) A record of the medication administered to each resident. The record must include: (2) The date and time that the medication was administered. This Regulation is not met as evidenced by: Based on record review on 6/16/09, the facility failed to ensure a record of the medications administered to 3 of 3 residents were recorded on the medication administration record. Severity: 1 Scope: 3	Y 896			

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Y 923	Continued From page 9	Y 923			
Y 923 SS=F	<p>449.2748(3)(b) Medication Container</p> <p>NAC 449.2748 3. Medication, including, without limitation, any over-the-counter medication or dietary supplement, must be: (b) Kept in its original container until it is administered.</p> <p>This Regulation is not met as evidenced by: Based on observation on 6/16/09, the facility failed to keep medications belonging to 3 of 3 residents in their original container (Resident #1, #2 and #3).</p> <p>6/16/09, interview with Employee #3 indicated that the owner pre-pour 3 of 3 resident's medications into a weekly pill reminder, then Employee #3 administers the pre-poured medications to the residents.</p> <p>Note: as of the survey dated 6/16/09, Employee #3 had not completed medication management training.</p> <p>Severity: 2 Scope: 3</p>	Y 923			
Y 936 SS=E	<p>449.2749(1)(e) Resident file</p> <p>NAC 449.2749 1. A separate file must be maintained for each</p>	Y 936			

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Y 936	Continued From page 10 resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (e) Evidence of compliance with the provisions of chapter 441A of NRS and the regulations adopted pursuant thereto. This Regulation is not met as evidenced by: Based on record review on 6/16/09, the facility failed to maintain a resident file for 2 of 3 residents (#1 & #2). Severity: 2 Scope: 2	Y 936			
Y1010 SS=D	449.2764(1) MI Training NAC 449.2764 1. A person who provides care for a resident of a residential facility for persons with mental illnesses shall, within 60 days after he becomes employed at the facility, attend not less than 8 hours of training concerning care for residents who are suffering from mental illnesses. This Regulation is not met as evidenced by: Based on record review and interview, the facility failed to ensure 1 of 3 employees had not less than 8 hours of mental illness training within 60	Y1010			

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Y1010	Continued From page 11 days of employment at the facility (#3). Severity: 2 Scope: 1	Y1010		

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